



# ACCESSIBILITY CUSTOMER SERVICE FEEDBACK

Cole International is committed to providing goods and services that are accessible for all our customers. To help us improve and monitor our quality of service, we welcome your comments and suggestions for improvement.

Please complete the following questionnaire and return it to the front reception or forward to the address provided. Thank you.

Which location did you visit? \_\_\_\_\_

What were you inquiring about?

---

---

---

Were you satisfied with the service provided? (**if no**, please explain)                      Yes                      No

---

---

---

Did we meet your needs? (**if no**, how could we have met your needs?)                      Yes                      No

---

---

---

Were you treated with courtesy and respect?                      Yes                      No

Were you satisfied with the information provided?                      Yes                      No

If no, what information would you have liked to receive?

Was the information provided easy to access?                      Yes                      No

Was the information provided easy to understand?                      Yes                      No

Do you have any comments / suggestions?

---

---

---

**Mail to: Cole International Inc.  
3033 34 Avenue NE  
Calgary Alberta T1Y 6X2  
Attn: Director Organizational Development**